

# Richard Downey

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## PROFESSIONAL EXPERIENCE

### Formstack LLC, Indianapolis, IN — *Support Engineer*

JUNE 2017 - MAY 2018

Worked to improve the customer experience by solving support tickets, fixing bugs, and providing technical guidance during support calls when necessary. Collaborated with my fellow developers to launch improvement initiatives, review code, and discuss the state of the app.

### Ball State Digital Corps, Muncie, IN — *Development Master*

JANUARY 2015 - MAY 2017, SUMMER 2016

Worked on a multitude of development projects with cohesion from clients and fellow student employees. Responsible for ensuring projects worked according to requested specifications with as minimal bugs as possible and within the agreed timeframe. Primary project workload centered on web development including both frontend and backend but has included some iOS development as well. Development team lead on Ball State's Electronic Field Trips working on five different code bases including writing the entire Node backend independently.

### Angie's List, Indianapolis, IN — *Software Engineer*

JUNE 2015 - AUGUST 2015

Internship heavily focused on helping rewrite the company website with an Agile development model. Worked on a team that spanned from developers to quality assurance to system architects. Reviewed code daily from other developers to give feedback and ensure quality before code was placed in production.

## EDUCATION

### Ball State University, Muncie, IN — *Computer Science, B.S.*

AUGUST 2014 - MAY 2017

### Ivy Tech Community College — *General Studies, AAS (Partial)*

JANUARY 2012 - MAY 2013

## LANGUAGES & FRAMEWORKS

- Node.js
- JavaScript
- AngularJS
- ReactJS
- PHP
- MYSQL
- Swift
- HTML/CSS

## PROGRAMMING CONCEPTS

- Object-Oriented Programming
- Version Control/Git & Git Flow
- Pair Programming
- Agile Development
- Waterfall Development
- Test Driven Development

## SOFTWARE/TOOLS

- PhpStorm
- Xcode
- AWS Console
- Atom
- Eclipse
- GitHub
- SourceTree
- Bitbucket